

OpalisRobot Client Licenses

Legal stuff

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How it works?

With the release of version 3, OpalisRobot supports client licenses.

When the user connects to an OpalisRobot server using the client program, it can open the server window in 2 different modes.

(Selection of the applicable mode is done depending on security settings set by the administrator. For more details, read the Security section of the User's Manual).

The two modes are:

- Administrator mode: everything is possible (create new, delete or modify objects, etc.)
- User mode: only "read" operations are accessible. The user can read the log, view objects' properties, trigger interactive events; it is not possible to create, modify or delete objects or log entries.
Running the client in User mode is the (improved) equivalent of using the WinEvt program that was shipping with version 2.

The number of client licenses installed limits the number of users that can connect to a server.

When a user connects to a server in Administrator mode, his connection does not count. In other words, the number of people that can administer an OpalisRobot server is not limited and administrators do not pay additional fees.

When a user connects to a server in User mode, his connection is recorded (using the computer name) and can be refused if the count of previously connected computers exceed the number of client license modules installed.

Please note:

- User mode connections are recorded using the computer name. If the administrator changes the name of one or more computers, one computer may use several client licenses.
- The list of previously connected computers is emptied when the service is restarted.
- Client licenses are per server. You can have a server with 100 license and a server with 5 licenses on the same network. It is not possible to use the same client license information on different computers of the same network.
- Each OpalisRobot service includes one free client license.
- 5-, 10-, 25-, 50- and 100-user modules are available. Up to 16 client license modules can be entered on a server (if necessary this number can be increased). To create a 75-user license, a customer can purchase 3 times a 25-user module, or purchase one 50-user module and one 25-user module.

When is it needed?

It is necessary to increase the number of client licenses when:

- The administrator of a server wants his users to trigger jobs interactively from their workstation;
- he also wants them to view the result of their jobs;
- but at the same time, he does not want them to mess up the server configuration or to break the jobs.

More client functions will be added in the future for specialized add-ons, such as the Workflow Add-on or the EDI Add-on.

How to enter additional client licenses?

To enter additional client license:

- Connect to the server in Administrator mode.
- Open the Options | Service dialog.
- Select the Licensing tab and select the OpalisRobot line in the installed module list (the License button will then be enabled).
- Click on the License button (this opens the Client licenses dialog).
- The Client license dialog includes a list of installed licenses. To enter a new one, fill the Serial number and key fields using the License card (respecting spelling and letter case).
The number of clients is the addition of all client modules.
- Close all dialogs and restart the service.

If a client license module is not valid (wrong s/n or wrong key):

- V3.00 to v3.03: The message “Error CliMod: 208-588-XX” is sent to the Windows NT Event Viewer. The user should re-enter all keys (making sure spelling and letter case is the same as the one that appears on the License Card).
- V3.04 and later: An alert is sent to the Root folder, indicating which s/n is invalid.